

CPP20212 - Certificate II in Security Operations

About this qualification

This course is designed for entry level into the security industry which comprises of people and companies mainly engaged in providing security, protection and private enquiry services - other than units of police forces and government security agencies.

This qualification is from the Property Services Training Package. It aims to provide participants with the knowledge and skills required to provide security services including crowd control and security guarding. The content includes legislation relevant to the industry, communication skills, customer service, teamwork, basic first aid, managing intoxicated persons, reporting security incidents, occupational safety and health, basic self-defence and emergency procedures.

Career Opportunities

Some of the roles this qualification will give you the opportunity to work as:

- Security Officer (Unarmed)
- Crowd Controller

*** BLTI does not guarantee a role for this course**

Pre- entry Requirements

- Certificate II is the minimum level for a security worker to be operational or "on the job" as required by the Licensing and Regulation Division (LRD) who are the regulators of security licenses in Victoria.
- Students are told that although there is no age limitation on completing this course yet they will be unable to apply for a security licence in Victoria until they reach 18 years of age. Note: Training and assessment staff who deliver training to persons under 18 years of age must hold a current Working with Children Check.

Qualification Structure

To achieve this qualification, the candidate must demonstrate competency in 12 units of competency:

- 7 core units
- 5 elective units

The elective units are chosen as follows:

- 5 units from the elective units listed in the training package
- 2 of the units may be chosen from Certificate I, II or III qualifications in CPP07 or another current

Units Of Competency

UNIT CODE	UNIT DESCRIPTION
CPPSEC2001A	Communicate effectively in the security industry
CPPSEC2002A	Follow workplace safety procedures in the security industry
CPPSEC2003B	Work effectively in the security industry
CPPSEC2004B	Respond to security risk situation
CPPSEC2005A	Work as part of a security team
CPPSEC2006B	Provide security services to clients
HLTFA311A	Apply first aid
CPPSEC1003A	Apply security procedures for the responsible service of alcohol
CPPSEC2010A	Protect safety of persons
CPPSEC2011B	Control access to and exit from premises
CPPSEC2012A	Monitor and control individual and crowd behaviour
CPPSEC2014A	Operate basic security equipment
CPPSEC2017A	Protect self and others using basic defensive tactics
CPPSEC3002A	Manage conflict through negotiation
CPPSEC3005A	Prepare and present security documentation and reports
CPPSEC3013A	Control persons using empty hand techniques
CPPSEC3017A	Plan and conduct evacuation of premises
CPPSEC2015A	Patrol premises
TLIE2007	Use communication systems

Course Duration

Although as per LRD requirements the combined Unarmed Guard & Crowd Control licence course (as a minimum) can be delivered over the duration of 17 days of full time study of 40 hours face-to-face per week. This will ensure 128 student contact hours in a classroom based learning environment.

However, in line with Volume of learning guidelines, BLTI has decided to deliver at least 600 hours over 6 months of formal and informal training which includes:

- 16 hours of class room study per week X 20 Week= 320 Hours
- 14 Hours of Self-study per week X 20 week =280 Hours

This will be delivered over 6 months period including holidays and breaks.

Delivery Modes

This program is delivered via face to face delivery a classroom based environment that includes simulated workplace environments..

Recognition of Prior Learning & Credit Transfer

All students are encouraged to apply for Recognition of Prior Learning (RPL) and/or Credit Transfer (CT). Any relevant qualification and/or work experience that you have attained in the past can be used in your application to contribute towards units in this qualification. All students will be issued with an RPL&CT application on enrolment.

Bendigo Livous Training Institute will recognise the AQF qualifications and statements of attainment issued by any other Registered Training Organisation.

Further Study

On completion of this qualification you may like to further your education and job prospects by completing any of the following qualifications.

CPP30411 Certificate III in Security Operations

Course Fees

The cost of this qualification is \$999 (one-off payment) or \$1250 (payment plan which 2 installments) which covers all learning and assessment materials as well as administration fee. This amount is due on enrolment. If required, a payment plan can be arranged to assist participants to pay fees over the duration of the course.

If a replacement textbook is required by any student, the student will be required to pay for the cost of the replacement book (between \$200 and \$250).

If a replacement certificate if required there will be a fee of \$50 to be paid by the student before it is issued.

If any external support services are required to complete this qualification they will be at the expense of the student or employer e.g. interpreter.

Refunds

REFUND TABLE:

When the refund application date is more than 30 calendar days or more prior to the course commencement date	Full refund of Prepaid Course Fees less 10% for administrative expenses
When the refund application date occurs within 30 calendar days prior to the course commencement date	30% of tuition fees will be deducted from the full fee applicable for the course
When the refund application date occurs on or after course commencement date	No refund
Provider default during study period	BLTI will refund the tuition fees for the portion of the course not delivered or assessed when it fails to meet its obligations
Provider default to provide the course for which the original offer was made	Full refund
Breach of written agreement: When during a study period a student's enrolment is cancelled due to a breach of his/her written agreement with BLTI	No refund

***Or the customer may choose for the money paid to be held in credit for future programs less the admin fee.

How do I apply?

To enroll into this qualification or for any general course enquires please contact our office.

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